



13281 U.S. PTO



Avenue Louise 326, Box 37 ■ B-1050 Brussels, Belgium ■ + 32 2 646 03 53 ■ Fax + 32 2 646 21 35
www.finnegan.com

C. GREGORY GRAMENOPOULOS
011 322 643 7024
gramenoc@finnegan.com

17497 U.S. PTO

10/787205



February 26, 2004

ATTORNEY DOCKET NO. 08020.0013
CUSTOMER NO. 22,852

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

New U.S. Patent Application
Title: SYSTEMS AND METHODS FOR MANAGING PRODUCT
RETURNS USING RETURN AUTHORIZATION NUMBERS
Inventor(s): Hilmar WECHSEL

Sir:

We enclose the following papers for filing in the United States Patent and Trademark Office in connection with the above patent application.

1. Application- 33 pages, including 10 independent claim(s) and 47 claims total.
2. Drawings- 6 sheets of drawings (Figures 1-6).
3. Executed Declaration and Power of Attorney (2 pages).
4. Recordation Form Cover Sheet (1 page) and Executed Assignment (1 page) to SAP Aktiengesellschaft.

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5. The filing fee is calculated as follows:

Basic Application Filing Fee					\$770	\$ 770.00
	Number of Claims		Basic	Extra Claims		
Total Claims	47	-	20	27	x \$18	\$ 486.00
Independent Claims	10	-	3	7	x \$86	\$ 602.00
<input type="checkbox"/> Presentation of Multiple Dep. Claim(s)					+\$290	0
Subtotal						\$ 1858.00
Reduction by 1/2 if small entity						- 0
TOTAL APPLICATION FILING FEE						\$ 1858.00

6. A check for \$1898.00 is enclosed. The fee includes:

\$770.00 filing fee;
\$1088.00 additional claims fee;
\$40.00 Assignment recordation fee.

Please address all correspondence with respect to this application to:

Finnegan, Henderson, Farabow,
Garrett & Dunner, L.L.P.
1300 I Street, N.W.
Washington, D.C. 20005-3315

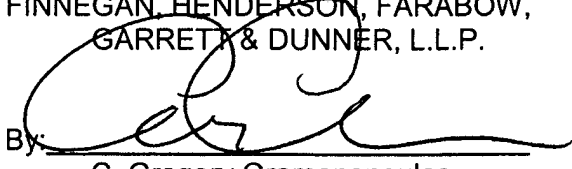
Please accord this application an application number and filing date and record and return the Assignment to the undersigned.

The Commissioner is hereby authorized to charge any additional filing fees due and any other fees due under 37 C.F.R. § 1.16 or §1.17 during the pendency of this application to Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,
GARRETT & DUNNER, L.L.P.

By:


C. Gregory Gramenopoulos
Reg. No. 36,532

MED/rsd
Enclosures